



Quick INCOMING STUDENT GUIDE

Survival guide for incoming students coming to the **University of Sarajevo** (academic, administrative, and practical information to help you with preparation for the best time of your life)

ZDRAVO STUDENTI

hello students



- This short presentation overviews academic, administrative, and practical information in the **Incoming Student Guide** (booklet available by scanning the code below) that is significant for your mobility at the University of Sarajevo.
- Please read it and follow the essential activities you need to do to secure comfortable and productive mobility in Sarajevo.
- You will find information to help you prepare yourself:
 - Pre-mobility
 - During mobility
 - Before departing Sarajevo
 - After mobility



PRE-MOBILITY

Know to whom to talk to:

- **Home Coordinator**

- the local coordinator who nominates you and helps create needed documents for your mobility;

- **UNSA International Relations Office**

- we are the central administrative office that helps you with administrating your nomination (making sure you are nominated and you have final acceptance);

- **UNSA Academic Coordinator**

- a professor who will approve your selected modules or activities and sign your LA on behalf of the UNSA department.



PRE-MOBILITY

Mandatory documents:

- **You have to prepare and bring with you:**
 - Learning Agreement
 - Passport
 - Visa (if needed)
 - Insurance
 - Non-Criminal certificate
- **Prepared and sent by the UNSA Academic coordinator:**
 - Welcome email
 - Acceptance/Confirmation letter
 - Learning Agreement



For more information please check the [Incoming Student Guide](#) - page 2, 3, 4 and 5

PRE-MOBILITY

Documents for the Residence Permit:

- make sure to bring the **originals** with you;
- must be signed and stamped (**digital signatures are not accepted in B&H**);
- must be **translated** into Bosnian, Croatian, or Serbian language;
 - sometimes, translating documents is “cheaper” in Sarajevo, so you can do the official translation upon your arrival,
 - **official translation is required,**
 - you have to bring both the original and the translation.



For more information please check the **Incoming Student Guide** - page 5 and the special **Guide for regulating your Residence permit**

PRE-MOBILITY

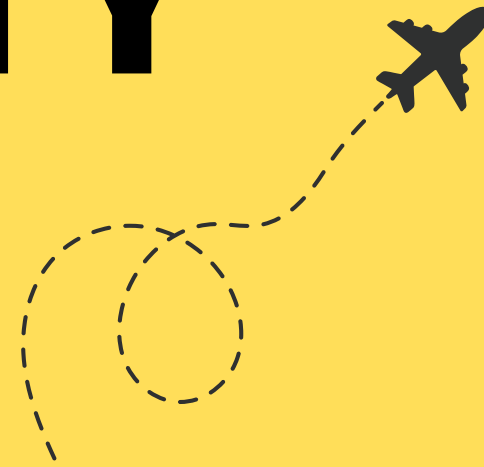
How to arrive to Sarajevo?

- **By Plane**

- Sarajevo has its own airport
- Transfer to the city center is available by:
 - city bus
 - taxi

- **By Bus**

- Sarajevo is connected with my major regional and European cities:
 - Centrotans
 - Flixbus



PRE-MOBILITY

How to find accommodation in Sarajevo?

- Unfortunately, the UNSA does not have student dorms. However, some options for accommodation are available:
 - Student centre
 - Student hostel
 - Private accommodation
 - ESN
 - Erasmusu.com
 - OXL.ba



DURING MOBILITY

What do you need to know:

- **Upon your arrival:**
 - contact your home and host coordinator that you have arrived
 - in the first few days, try to regulate the White Card
 - participate in the Welcome day
 - WD is not obligatory, but it helps to better connect with the university and other colleagues.
 - participate in the Orientation day



For more information please check the [Incoming Student Guide](#) - page 5 and the special [Guide for regulating your Residence permit](#)

DURING MOBILITY

What do you need to know:

- **Mobility dates**

- will be provided to by the International Relations Office or through email with the coordinator

- **Enrolment**

- You must be **enrolled** to follow classes, take exams, and use other activities available to UNSA students.

- **Classes, timetable, and exams**

- Information will be provided by the academic coordinator before your mobility to UNSA or during the orientation day upon your arrival.



DURING MOBILITY



What do you need to know:

- **Bosnian language school**

- the school is organized based on the expressed interest of students (the survey will be sent to you before your arrival).

- **Erasmus Student Network**

- you will be connected with the local ESN to communicate with them some initial information about arrival, accommodation preferences, and other practical things.



BEFORE DEPARTING



Before leaving Sarajevo and UNSA, make sure to:

- contact your home coordinator;
- sign necessary documents (letter/certificate of departure);
- collect your transcript of records;
- participate in the testimonial collections:
 - write a short story about your experience
 - send photo(s)
 - participate in video testimonial (organized by IRO)



GOOD TO KNOW



- **Timezone**

- Bosnia and Herzegovina uses a single time zone, denoted as Central European Time (CET: UTC+01:00). It also observes summer time, shifting to Central European Summer Time (CEST: UTC+02:00).

- **Language**

- Bosnia and Herzegovina has three national languages: Bosnian, Croatian, and Serbian. However, many speak English and some other world languages.



GOOD TO KNOW

- **Sim card**

- **Roaming**

- Be aware that B&H is neither part of the EU nor of the wider EEA, where international roaming rules have been enforced. So roaming rates using EU/EEA-issued SIM cards are not regulated and can, therefore, be much higher. It is better to use a **local** or **regional SIM card** than an EU SIM.
- From July 2021, Albania, Bosnia and Herzegovina, Kosovo, North Macedonia, Montenegro, and Serbia have become a single roaming area similar to EU rules. From now on, you can roam without surcharges in the Western Balkans using a SIM card from these countries, but not in the EU.



For more information please check the **Incoming Student Guide** - page 11 or web https://prepaid-data-sim-card.fandom.com/wiki/Bosnia_and_Herzegovina

GOOD TO KNOW

- **Sim card**

- **Where to get them?**

- You can buy them in many stores, such as post offices, grocery stores, newsstands, service stations, and convenience stores for 4-5 KM. It's also possible to buy SIM cards at Sarajevo International Airport (Međunarodni Aerodrom Sarajevo). You can top up credit in many local stores or online on the pages of the provider.
- SIM cards don't require registration in Bosnia and Herzegovina and remain anonymous.



For more information please check the **Incoming Student Guide** - page 11 or web https://prepaid-data-sim-card.fandom.com/wiki/Bosnia_and_Herzegovina

GOOD TO KNOW



- **Money**

- **Currency**

- The Bosnia-Herzegovina Convertible Mark (BAM) is the national currency of Bosnia and Herzegovina.
- 1 Euro = KM 1.958

- **Living costs**

- Although many bigger places, such as shopping malls, stores, and restaurants, accept credit cards, we recommend always having some cash with you. The amount might vary depending on what you want to do/spend, but around 40-50 km should be enough to spend the whole day outside your home comfortably.



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GOOD TO KNOW

1 € = 1,95583 KM

- **Living costs**

- **Shops**

- Water (0,33l) 1+ KM
- Soda (0,33) 2+ KM
- Milk (1 l) 2+ KM
- Bread 1+ KM
- Rice (1kg) 3+ KM
- Meat (1kg) 10+ KM

- **Restaurants**

- Coffee 2+ KM
- Meal - from 10+ KM

- **Fruits (1kg) 2+ KM**

- **Vegetables (1kg) 1,50+ KM**

- **City transport**

- Bus/Tram - ticket 1,80+ KM
- Taxi - 3 KM starting price
 - (1 km - 1,50 KM)

- **Rent (per month)**

- city centre 500+ KM
- outside city center 300+ KM



GOOD TO KNOW

Revolut

- **Revolut**

- Revolut offers banking services, including EUR bank accounts, debit cards, credit cards, currency exchange, stock trading, cryptocurrency exchange, and peer-to-peer payments.
- Previous generations of students recommend opening a bank account in Revolut. There are no fees (for standard package) and no fees while paying with your digital debit card
- You can transfer the money you need from your principal bank account instantly without any fees.
- You will need the physical card to withdraw from ATMs, it costs 7 euros and they deliver it to your address.





GOOD TO KNOW



• Basic expressions in Bosnian language:

Hello



Zdravo/Ćao



Yes



Da



No



Ne



Welcome Dobrodošli



Goodbye



Doviđenja



**Thank You /
You are
welcome**



**Hvala / Nema
na čemu
(molim)**

